

## **WARRANTY POLICY**

All Aircraft Battery Shop products shall be free from defects in material, design and workmanship. All ABS products have a one (1) year warranty from the date of installation.

All warranty returns must have a return material authorization (RMA) number prior to returning any product for evaluation. Each package must be clearly marked on the outside of the box with the supplied RMA number. Aircraft Battery Shop shall promptly review any claim made and notify the customer with those results. All claims will be evaluated and determination made as to whether the warranty item is to be replaced, repaired or credit issued to customer account.

Aircraft battery Shop battery packs should be top charged prior to installation.

Sincerely,

Sandra F. Witbeck

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General Manager

Sr. Vice President